How the service works

eSafe

1 A User logs on

2 An alert is triggered

3 The incident is examined by a Behaviour Analyst

**4** They determine if it's genuine or not

Key to incident categories

A Illegal, life threatening

B Serious e.g. bullying, mental health, racism, pornography

C Less serious e.g. profanities, vulgarities

7 **Category B** incidents are reported that day by email
Category C incidents are detailed in a weekly round-up report, by email

6 **Category A** incidents are reported immediately by telephone, and within a report that is emailed the same day
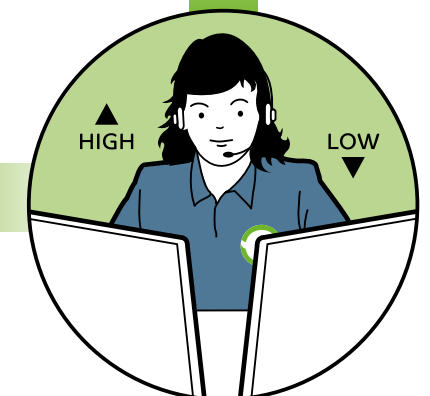
5 Genuine incidents are assigned a threat level
See key to incident categories opposite

esafeglobal.com